

**JENNIFER ANDERSON**  
**UNIVERSITY OF ARIZONA**  
**ELLER COLLEGE OF MANAGEMENT**  
**DEPARTMENT OF MANAGEMENT AND ORGANIZATIONS**  
PH: (520) 621-1911, EMAIL: [ANDERSJ@EMAIL.ARIZONA.EDU](mailto:ANDERSJ@EMAIL.ARIZONA.EDU)

**EDUCATION AND PROFESSIONAL COURSES**

---

**UNIVERSITY OF ARIZONA, TUCSON, AZ**

*Pb.D. anticipated 2014, Management and Organizations*

**UNIVERSITY OF WASHINGTON, SEATTLE, WA**

*Masters of Business Administration, concentrations in leadership and management (1999)*

*Bachelors of Arts, Geography, specialization in economic geography (1990)*

**CENTER FOR CREATIVE LEADERSHIP**

*Leadership Development Program, San Diego, CA (2001)*

**WORK EXPERIENCE**

---

**CENTRAL WASHINGTON UNIVERSITY**

**2006 – 2009**

*Lecturer, Department of Management*

- Lecture on a variety of management topics, directing and evaluating the work of up to 125 upper-class undergraduate students each academic quarter; advise students, assisting them with career and major / minor exploration
- Academic and professional focus on leadership, managing change, organizational development, organizational behavior and contemporary management practices
- Supervised and directed a student's individual studies major, focusing on leadership and organizational behavior in military contexts
- Consistent positive student feedback regarding topic knowledge, enthusiasm, ability to communicate and interest in student learning
- Developed and delivered additional course content in the areas of employee development and feedback, interviewing skills, project management, and effective business writing

**STARBUCKS COFFEE COMPANY**

**1997 - 2007**

*Finance Manger, Business Analysis Manager, Manufacturing Operations*

- Hired, retained and coached a team of high-quality senior analysts, fostering development and teamwork among a geographically diverse group, set group direction and strategic development of talent
- Active business partner to the manufacturing operations executive team, providing consultation on global manufacturing strategy, associated decision analysis and recommendations
- Drove all financial planning processes (budgeting, management reporting, ad-hoc analysis projects) for global manufacturing, encompassing over \$114MM in annual operating costs at 6 facilities including international operations
- Led the financial support of the world class manufacturing program, including key metric development, cost / benefit analysis of initiatives, and management reporting tied to goals
- Key contributor to a comprehensive employee development program tailored to finance professionals, encompassing both technical and cultural / behavioral development
- Represented manufacturing interests on several cross-functional teams both internal and external to the supply chain

*Senior Financial Analyst, Financial Analyst, Manufacturing Operations*

- Responsible for expense budgeting, financial and operational management reporting, expense management and monitoring, decision analysis and all other financial support for a manufacturing and distribution facility with \$30MM in annual operating costs
- Promoted from financial analyst to senior financial analyst within 6 months of starting in position

*Inventory Analyst, Inventory Coordinator, Retail Operations*

- Analyzed inventory of whole bean coffee in Starbucks' retail stores on a company-wide basis, administered entire operational and accounting process for full physical and cycle count inventories in retail stores
- Cut cycle count processing time by 60% through process improvements in administration and analysis of inventories

*Shift Supervisor, Retail Store Operations*

- Responsible for the operations of a Starbucks retail store while on assigned shift, including labor management, flow of operations within the store, providing excellent customer service, cash handling, facility cleanliness and security

**BIRMINGHAM STEEL CORPORATION**

**1994 - 1997**

*Accounting Clerk, Rolling Mill Coordinator*

- Delivered raw material, intermediate and finished goods inventory accounting and analysis, accounts payable and general accounting functions for a steel rolling mini-mill operation
- Promoted from rolling mill coordinator position responsible for non-technical purchasing, general operational reporting and administrative duties to support manufacturing operations
- Reduced plant costs in repair and replacement parts and supplies through vendor consolidations and favorable rate negotiations

**U.S. ARMY, CORPS OF ENGINEERS**

**1990 - 1998**

*Captain, Lieutenant, various assignments on active duty and in the reserves*

- Responsible for the work, training and general readiness and welfare of 150 personnel and associated equipment functioning in the fields of general construction, earthworks construction and disaster relief
- Improved readiness level from 85% to 93% during tenure as company executive officer
- Directly supervised a number of construction projects to include building demolitions, road and dam construction, general construction and disaster relief activities with all projects under command completed on time and under budget
- Awarded the Army Commendation, Army Achievement and Humanitarian Service Medals

**AWARDS**

---

- Central Washington University College of Business Advisory Board Award for Faculty Excellence in Advising, 2009
- Alpha Kappa Psi Distinguished Service Award, Silver, 2007 - 2009

**SERVICE WORK AND COMMUNITY INVOLVEMENT**

---

- 2007 – 2009: Faculty advisor to Alpha Kappa Psi professional business fraternity, Central Washington University
- 2007 – 2008: Instructor and Volunteer, Disaster Services, American Red Cross, Kittitas Valley Chapter, Ellensburg, WA
- MBA Evaluation Day evaluator, 2003 to 2006 – team-evaluate candidates for admission to the University of Washington Evening MBA program

**PROFESSIONAL MEMBERSHIPS**

---

- Member, Academy of Management
- Member, Alpha Kappa Psi professional business fraternity